

Enrolling your device in MDM (Mobile Device Management)

Before you continue, if you've already connected to a CHS wireless network and/or already have CHS email on your device, you will need to remove these settings by following the steps below:

How to get your iPhone or iPad to forget a Wi-Fi network

1. Launch the Settings app on your iPhone or iPad.
2. Tap on Wi-Fi.
3. Tap on the info button next to the network name. (You'll need to do this for SkyNET, DocNET, and CHS InTouch WiFi. You do NOT need to remove personal networks.)
4. Tap on Forget This Network.

How to remove an existing email account

1. From the Home screen, navigate: **Settings**  > **Mail** > **Accounts**.
2. From the Accounts section, tap on CHS email account.
3. Tap **Delete Account**.
4. To confirm, tap **Delete from My iPhone**.

Enrolling your device in MDM

1. You will receive a text message indicating "Community Healthcare System invites you to connect your device to their network" and a link. Click the link, which will open Safari. If it does not open in Safari, please open the link in Safari.
2. Click the 'Register' button.
3. When prompted for Username and Password, enter your CHS username and password.
4. Click 'Log In'.
5. You will be prompted to install a profile, click the 'Install' button on the top right.
6. Enter your passcode, if you have one.
7. Click the 'Install' button again.
8. Click 'Install' again at the top right.
9. Click 'Trust' to the remote management box.
10. Click 'Done' at the top right.
11. You will then be brought back to Safari. You can close this screen.
12. Once your device has been approved by the IT department, applications and settings will begin to be pushed down to your device. You may be prompted to approve installation.
13. You may be prompted for your password so that email can be configured.

Additional information on how to configure individual applications can be found in the 'Meraki MDM' application in the 'Backpack' section.